

From: Sandy Rylander
To: Microsoft ATR
Date: 1/25/02 8:26pm
Subject: Microsoft Settlement

Rylander Consulting

*Computer Training
and
Macro Programming
Specialists*

January 29, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr. Ashcroft:

Annoyed...This is the only word I can think of when the antitrust case against Microsoft comes to mind. This case is a waste of taxpayers' money, and the U.S. Government needs to focus on more important issues, such as the cable industry.

Even though the terms of the settlement are more than fair, competitors must be aware that this case contradicts most of the practices of small and large businesses. For example, one of the issues in the settlement is a uniform price list, under which Microsoft agrees to license its Windows operating system products to the 20 largest computer makers on identical terms and conditions, including price.

I am a loyal follower of Microsoft. As a business owner who teaches Microsoft Office Suite, this settlement will help my business continue to flourish. And I will keep urging my customers to do the same.

Sincerely,



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